

ANALYSIS OF CONSUMER FRAUD - 2008 to 2013

12-Oct-13

2008	23	AES Complaints	Referral to CSLB
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2009	23	AES Complaints	Working without valid license	Improper servicing	Invoicing for unprovided service
			Serviced without hydro performed	Improper tag	Deceptive business practices
			Improper system installation	Working without SFM license	Unauthorized service

2010	6	AES Complaints	Working without permits	Deceptive business practices	False claim of UL300 compliance
			Working without a license	Performing unauthorized work	

2011	6	AES Complaints	Work not authorized
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2012	5	AES Complaints	Using extinguisher tags on systems	Deceptive business practices	Working w/o a valid license
			Impersonating a fire official	Using extinguisher tags on systems	

2013	3	AES Complaints	Working w/o a license	Billing for services not properly rendered
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Total 66